

November 2019

Dear Occupant

Island Roads, working in partnership with the Isle of Wight Council is upgrading and maintaining the Island's highways network.

We are writing to let you know about the car park surfacing works due to take place in your local area shortly and to provide you with some information and guidance about what will happen during the works to enable you to plan accordingly.

<b>Location of works:</b>	<b>Hope Road car park, Shanklin</b>	
<b>Anticipated duration of works:</b>	Start date: Wednesday 27 <sup>th</sup> November 2019	Duration: 2-3 days (we aim to work Monday – Friday only)
<b>Traffic Restrictions</b>	During the works, we will be using heavy machinery/equipment and materials that could damage your vehicle, making it unsuitable for vehicles to access the works area. <b>The car park will therefore be under a 24-hour closure whilst these works are taking place and vehicle access will not be permitted</b> , with the exception of emergency vehicles. Pedestrian footways will remain open.	
<b>Time of works and vehicle access to properties/businesses</b>	Works will take place between the hours of 06:30 and 18:00, although exact start and finish times may vary. The area of work will be coned the night before the works, and this indicates the start of the works the following night. When the cones are in place, we ask you to kindly park your cars elsewhere in preparation for the works the next day.	
<b>Parking /vehicle removal</b>	Island Roads will remove any vehicles that remain in the car park within the closure and relocate them to a safe alternative location nearby. In these circumstances, you can locate your vehicle by contacting our help desk on 01983 822440. Please note that Island Roads has the authority to remove vehicles in these circumstances from the car park and costs may be charged to the registered keeper if a vehicle has to be relocated.	
<b>FAQs</b>	Visit our website at <a href="http://www.islandroads.com/7-faqs.html">http://www.islandroads.com/7-faqs.html</a> or <b>alternatively, please contact us for a copy of the FAQs to be sent to you.</b>	

### Resident parking permits

Should you hold a valid resident parking permit for this car park this will be valid within any Isle of Wight Council pay and display bay for the duration of the resurfacing scheme.

### Preparatory Works

In addition to the surfacing there will be preparatory works that need to take place. For these preparatory works, access can be allowed in and out of properties although there may be slight delays.

### Alterations/Updates

Please bear in mind that our programme can be affected by various external influences such as weather. The timeframe provided in this letter is as accurate as possible at the time of writing. Please take note of the advanced signage which will be updated in the case of change to dates.



### Location Map



We recognise that these improvement works may cause some inconvenience for local residents and businesses but we hope any disruption will be offset by the long-term improvements we are making. We would like to thank you in advance for your assistance in enabling us to complete these works.

Yours faithfully,

Island Roads